
IT Services Helpdesk numbers for Schools



Computer, audio visual or Internet (IT SOS)	666 5056
Corporate helpdesk (Printing and telephony)	666 4080
Software Support (SIMS and training)	666 4446

Service management contacts in IT Services for technical support and advice



Computer and audio visual equipment	666 5542
Graham Phillips schoolsPCsupport@wirral.gov.uk	



Internet and web security services	666 4553
Scott Manser schoolsdatacomms@wirral.gov.uk	



SIMS and Microsoft applications software	666 4446
Lorraine Mitchell itssoftwaresupport@wirral.gov.uk	

Contacts for IT Services account management and service issues



Ian Ward	ianward@wirral.gov.uk	666 4635
Mark Christian	markchristian@wirral.gov.uk	666 4355
Debra Curtis	debracurtis@wirral.gov.uk	666 3070