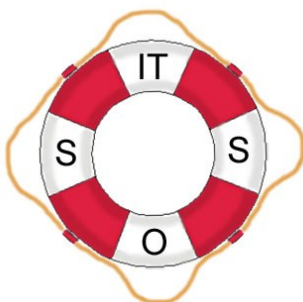


IT Services One Service

The IT Services One Service (IT SOS) contains all of the essential ICT support needed under one simple agreement. IT SOS is the same trusted quality IT service with a new focus on what really matters to primary schools.

- Same quality – **lower price** for primary schools
- **Half day a week** site visit during term time
- Any computer equipment supported
- All operating systems supported
- Any audio visual equipment supported
- All wireless and cable networks supported
- Mobile support including iPhone, iPad, Android phone and tablets
- **Unlimited** telephone Helpdesk service
- **Unlimited** support via email and remote access
- Dedicated account management
- Equipment warranty management
- All hardware repairs by quotation
- Seamless interaction with Software Support SIMS team
- Full administration and curriculum support
- Filtered internet service provider
- Working in partnership with EQ



IT SOS The complete ICT support service
Just call 666 5056 for ICT help and support