

IT Services Schools Support

Admin server support
Admin server installation
Curriculum Server support
Curriculum Server installation
Moving Servers
Site Visits
CC3 / CC4 support and advice
Package building
Laptops & Desktops
Installation of software
Printers and scanners
Procurement of IT/AV equipment
Monitors and televisions
C.A.R.S.
Anti Virus and Anti spyware
Data Backups and recovery
Encryption and security
LCD Projectors
Music keyboards
CD/radio cassette players
Interactive white boards
Amplifiers & audio systems
DVD players and recorders

PC Support & Multimedia Services
Graham Phillips
666 5542

Academic Management (sec)
Assessment
Attendance
Behaviour Management
Course Manager
Cover (sec)
SIMS.net General
Personnel
Profiles (pilot phase)
Reporting
SEN
STAR (inc CTF)
Exams Organiser (sec)
SIMS Nova T (sec)
SIMS System Manager
Microsoft Excel
Microsoft Internet Explorer
Microsoft Outlook (Email)
Microsoft PowerPoint
Microsoft Word for Windows
Learning Gateway
IT Training services

Software Support
Lorraine Mitchell
666 4446

Internet Service Provider
Broadband connection
Broadband speed
North West Learning Grid
National Education Network
Janet connectivity
Espresso hosting
Knowledgebox hosting
Video conferencing
Internet Access
Wireless networking
Data Network points
Desknow email
Internet Filtering
Filter customisation training
Data Cabling

Data Network Support
Scott Manser
666 4553